

# Appliance Fire Investigations & Subrogation



November 17, 2011  
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Fire Investigator  
Donan Engineering Co., Inc.

# Background



- Donan Engineering – Fire Investigator
- Tri Fire Consultants
- Barker & Herbert Labs
- NIST – Fire Research Lab
- ECU
- Various volunteer Fire Depts.

# Certifications



- IAAI - Certified Fire Investigator
- Certified fire & explosion investigator
- Certified vehicle fire investigator
- Certified fire investigation instructor

# What's Covered



- What to needs to be done
- Identification
- Resources
- Common failures

# To Do:



- 1st
  - Call Donan Engineering!!!

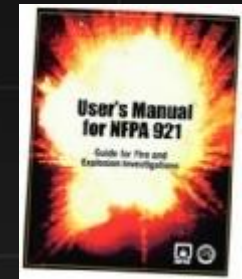
# To Do:



- Identify Origin
- Identify potential ignition sources
- Identify Manufacturer & Age
- Identify potential parties
- Secure site / evidence
- Joint site study
- Evidence Study
- Identify Cause

# Resources

- NFPA 921
- Kirk's fire investigation
- NFPA 54 & 70
- ASTM standards
- Local codes & requirements
- Other investigators



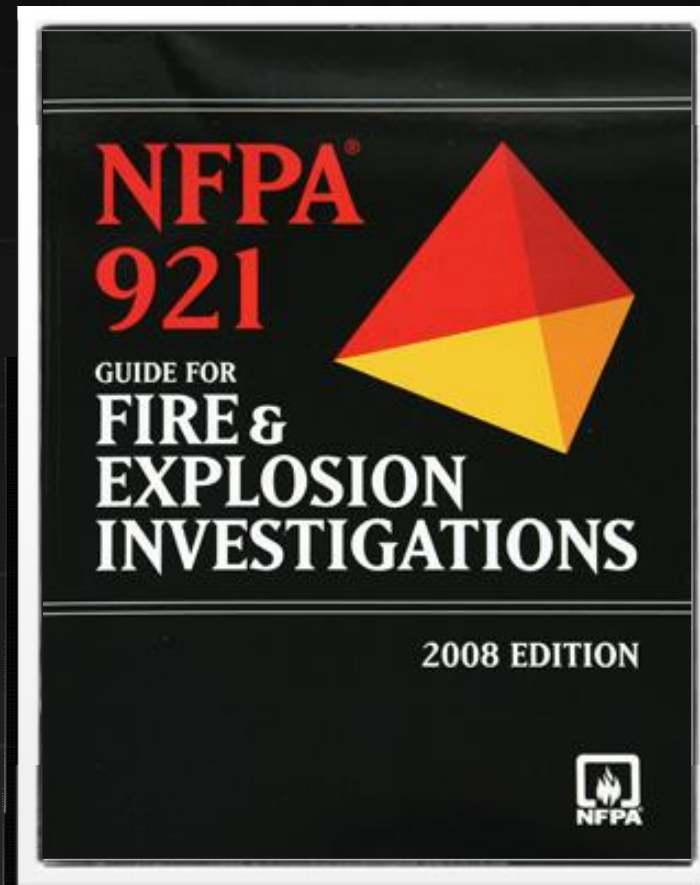
# Resources



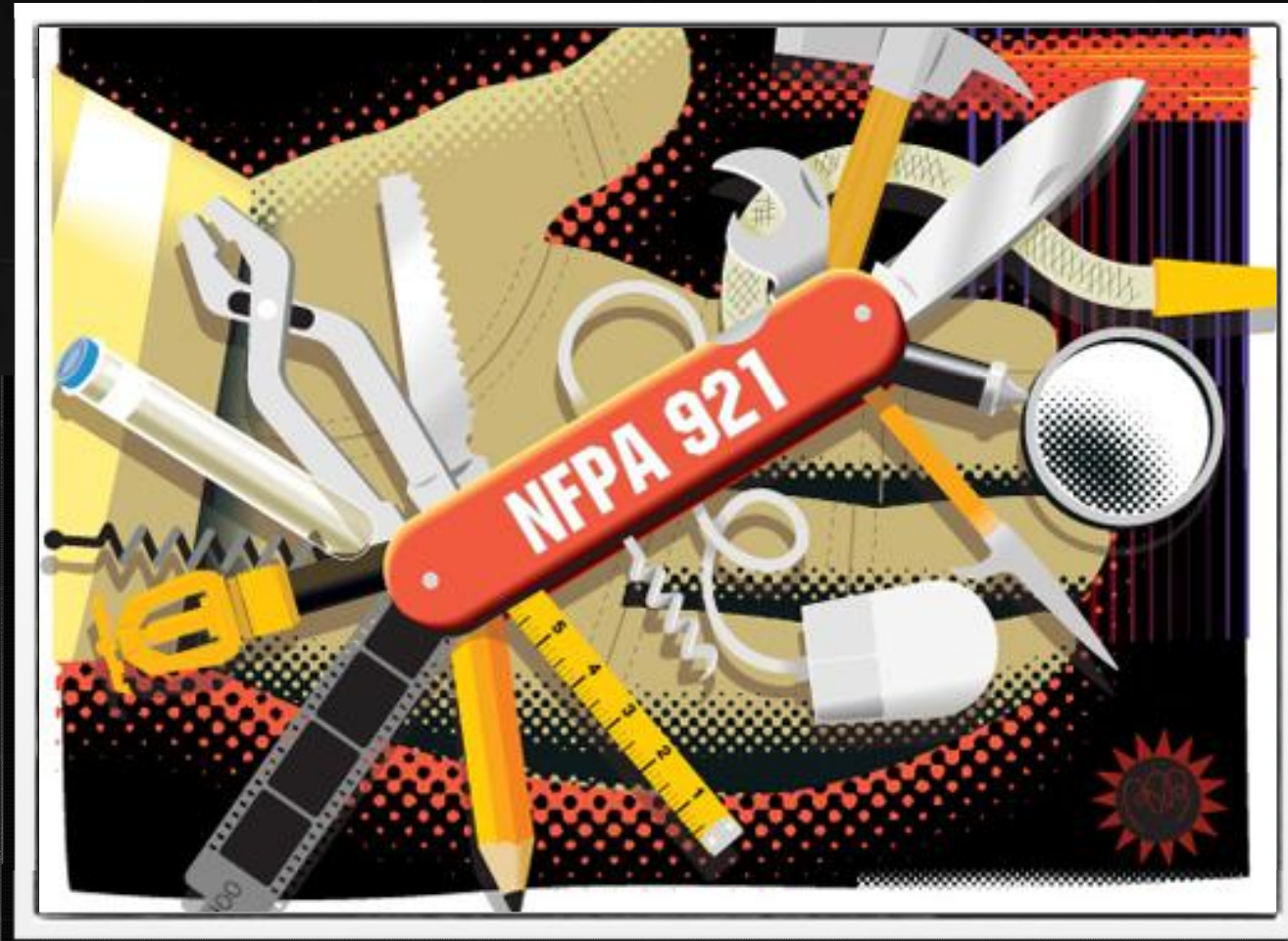
- Witnesses
- User Care Manuals
- Receipts / Invoices
- Photographs
- Websites



# NFPA 921



# NFPA 921



# NFPA 921

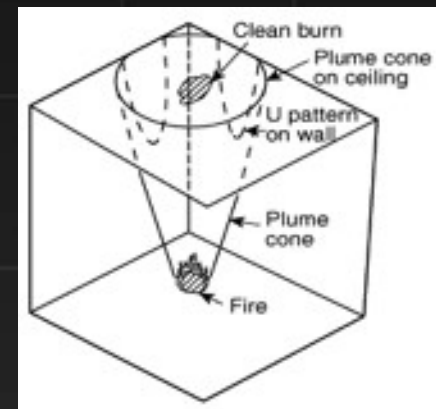
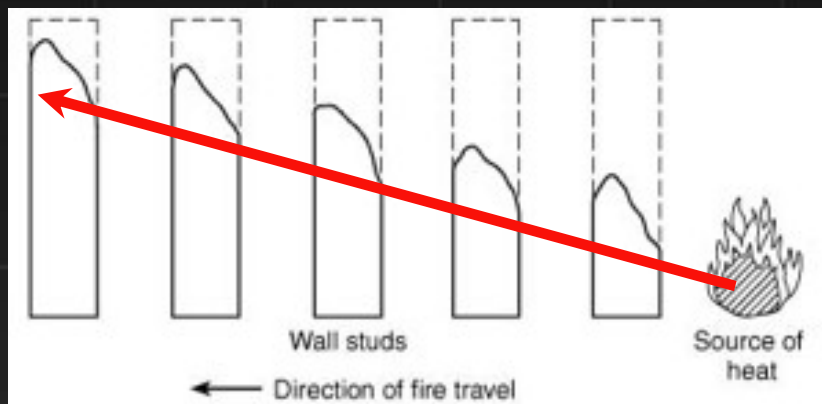


- One should establish that the appliance in question **is** in the area of fire origin
  - Things aren't always what they seem
  - Don't judge too quickly = **tunnel vision**

# NFPA 921



- Fire patterns (directional, Linear, truncated cone) should be carefully used in establishing point of origin





- **DEFINITE** and **UNAMBIGUOUS** fire patterns help show area of fire origin  
(Sometimes we get lucky)









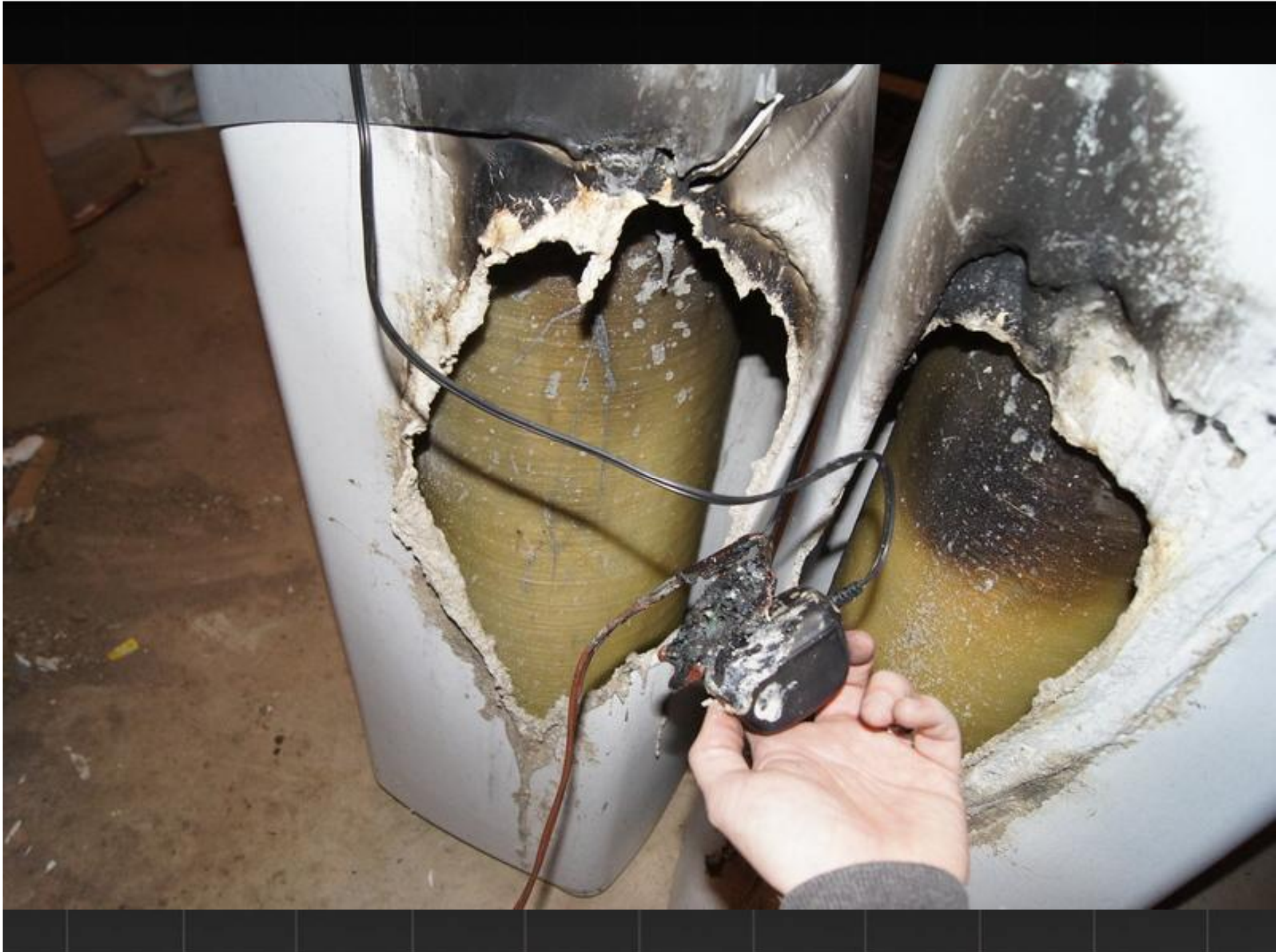


# NFPA 921



- Patterns on appliance may indicate source of ignition
- Patterns on nearby surfaces may provide information on the ignition source





# ID Ignition Sources



- After Origin is determined
  - Identify all potential ignition sources in the Area





# ID Ignition Sources



- Determine manufacturer





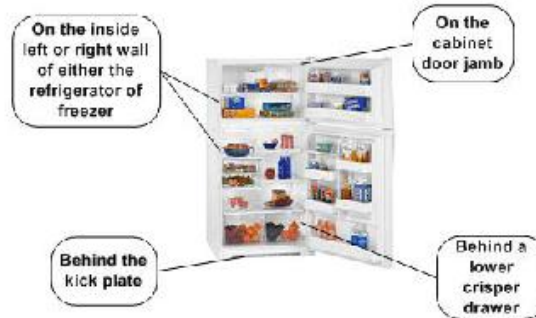
# ID Ignition Sources



- Determine manufacturer
- Determine Age
  - Identification labels/plates
  - User manuals
  - Invoices / Receipts
  - Physical dimensions
  - Insured's statements

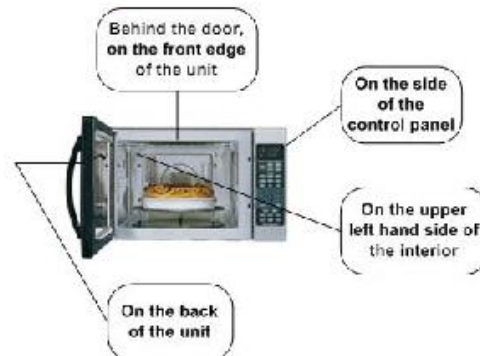


### Locating Your Refrigerator's Model Number



Though there are many different styles of refrigerators, we have listed the most common model number locations for all types: side-by-side, freezer on top, and freezer on bottom.

### Locating Your Microwave's Model Number



●  
Clock

●  
Bake  
time



▲

●  
Bake

●  
Broil

●  
Timer  
On/Off

●  
Start  
time

- Oven
- Preheat
- Door Locked

▼

●  
Clear  
/Off

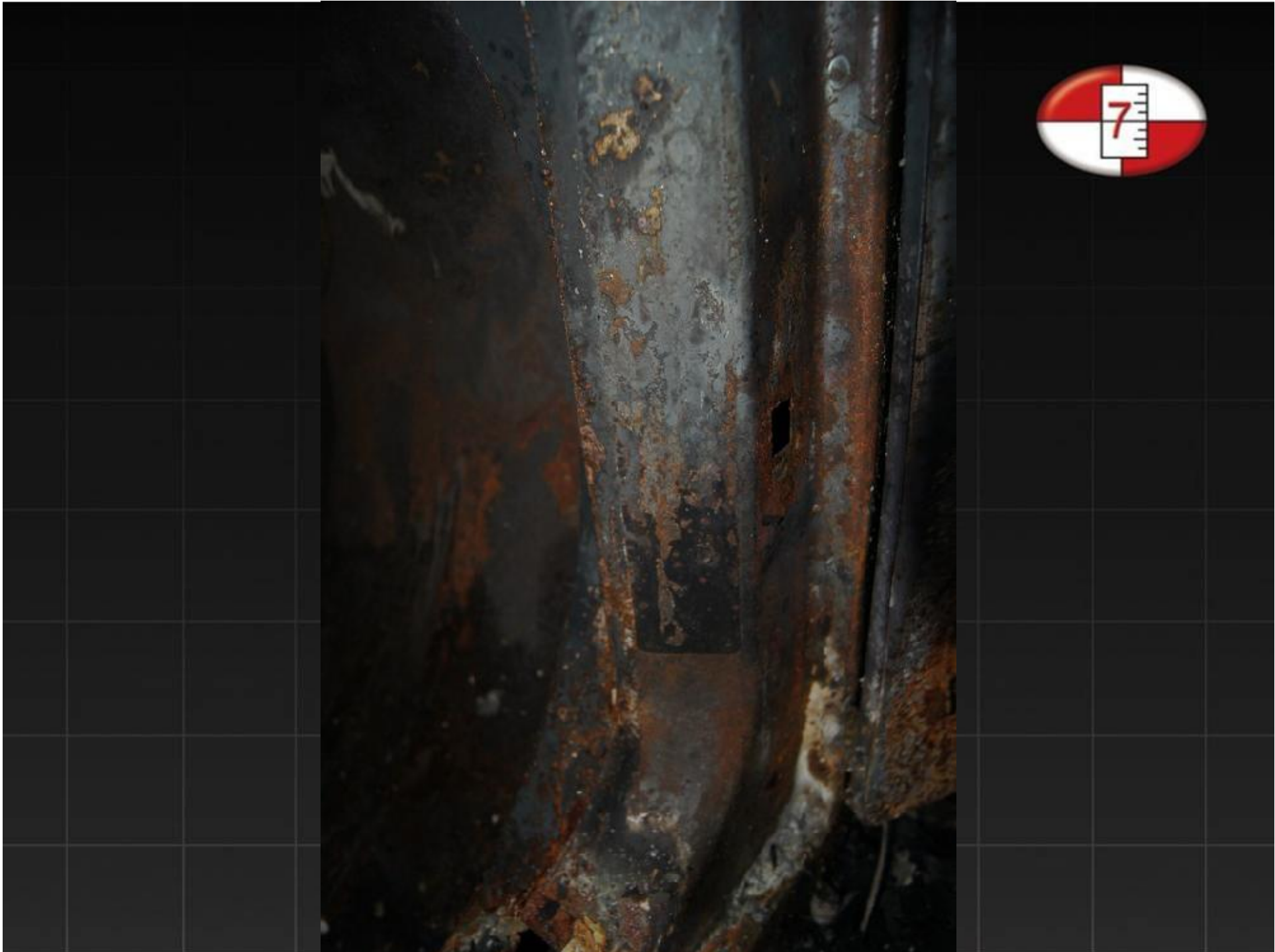
●  
Clean

🔒 Controls

Self-Cleaning Oven

*Frigidaire*





# ID Ignition Sources



- When no labels present
  - Ask Insured for User Manuals
  - Receipts
  - Memory

**Kenmore**  
**DRYER**  
 SECADORA  
 Modelo de Lini 6  
  
 Sears, Roebuck and Co., Hoffman Estates, IL 60179 U.S.A.  
 www.sears.com

**TOSHIBA**  
**IMPORTANT!**  
**PRODUCT REGISTRATION CARD**  
**FOR U.S. CUSTOMERS ONLY**  
 Complete and return this Product Registration Card within 30 days of purchase to Toshiba's Customer Protection Program.  
**46HX83**  
**51HX83**  
**57HX83**  
**65HX83**  
 Over The Microwave

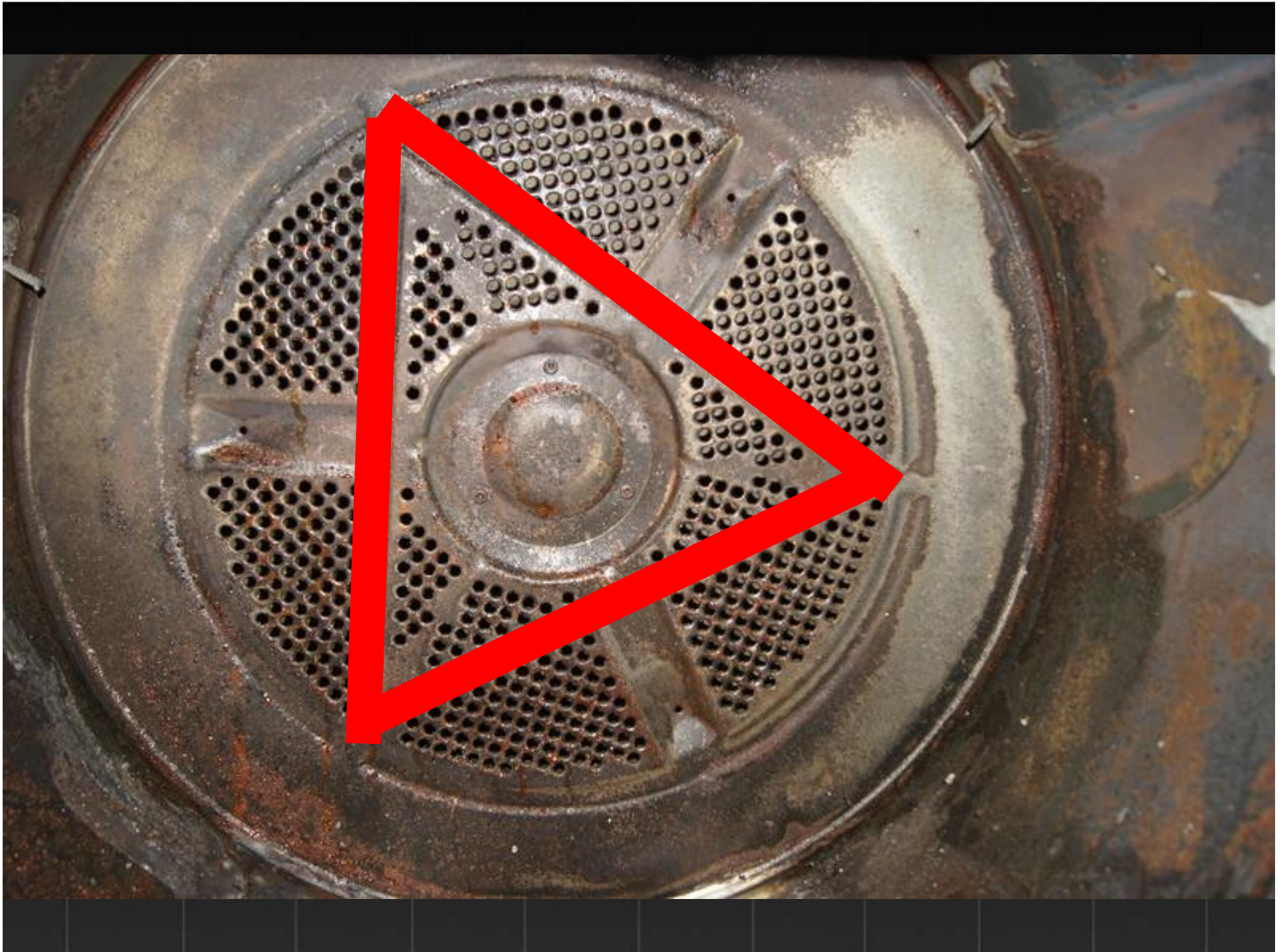
UNITED STATES CUSTOMER PROTECTION PROGRAM  
 Product Registration Card  
 Name: [Handwritten: Mrs. [unclear]]  
 Address: [Handwritten: [unclear]]  
 City: [Handwritten: [unclear]]  
 State: [Handwritten: IL] Zip: [Handwritten: 60101]  
 Telephone: [Handwritten: [unclear]]  
 Product Name: [Handwritten: [unclear]]  
 Model No.: [Handwritten: [unclear]]  
 Date of Purchase: [Handwritten: [unclear]]  
 Retailer Name: [Handwritten: [unclear]]  
 Retailer Address: [Handwritten: [unclear]]  
 Retailer City/State/Zip: [Handwritten: [unclear]]  
 Signature: [Handwritten: [unclear]]  
 Date: [Handwritten: [unclear]]

# ID Ignition Sources

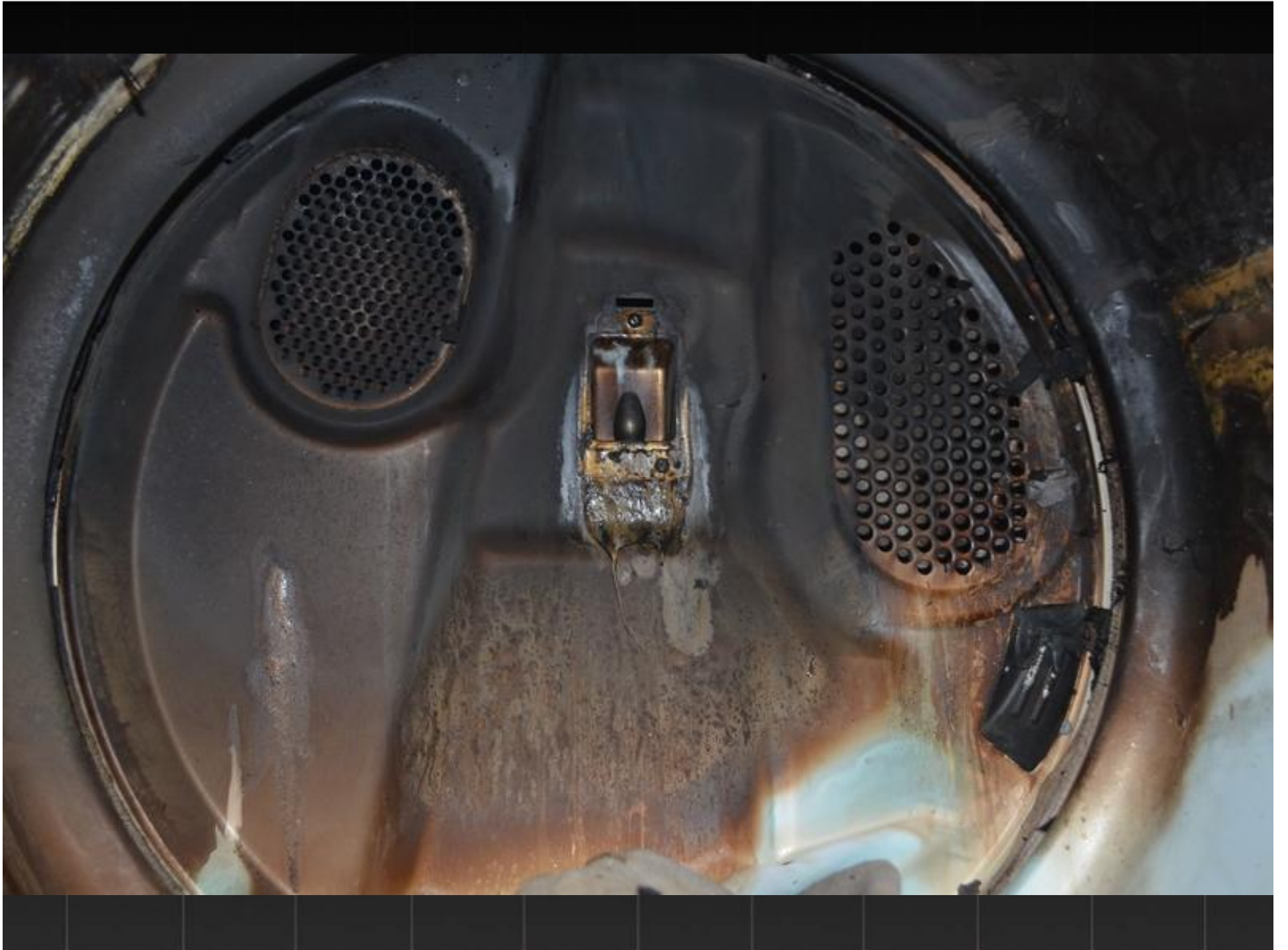


- Can use Manufacturer specific markings/parts











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## Brands of the Big Four Appliance Manufacturers

In 1996, Whirlpool purchased Maytag.

### Whirlpool

- Kitchen Aid
- Roper
- SinkGuard
- Estate
- Inglis (Canada)
- Norcold
- Partners Plus
- Conquest
- Coolerator
- Crystal Tips
- Hampton Bay
- Jordan
- Sub-Zero

### Maytag

- Admiral
- Amana
- Caloric
- Crosley
- Glenwood
- Hardwick
- Imperial
- Jenn-Air
- Maycor
- Magic Chief
- Menumaster/Litton
- Neptune
- Litton
- Modern Maid
- Norge
- Speed Queen
- Sunray

### Electrolux

- Frigidaire
- Gibson
- Kelvinator
- Philco
- Tappan
- White-Westinghouse
- White Consolidated Industries (WCI)

### General Electric

- Hotpoint
- RCA

On all major appliances, part of the serial number contains the date it was manufactured.

Date Codes:

[Whirlpool](#) [Maytag](#) [Electrolux](#) [General Electric](#)

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## Sears- Kenmore Brand

Sears doesn't manufacture any appliances. The first three digits of the model number specifies the manufacturer.



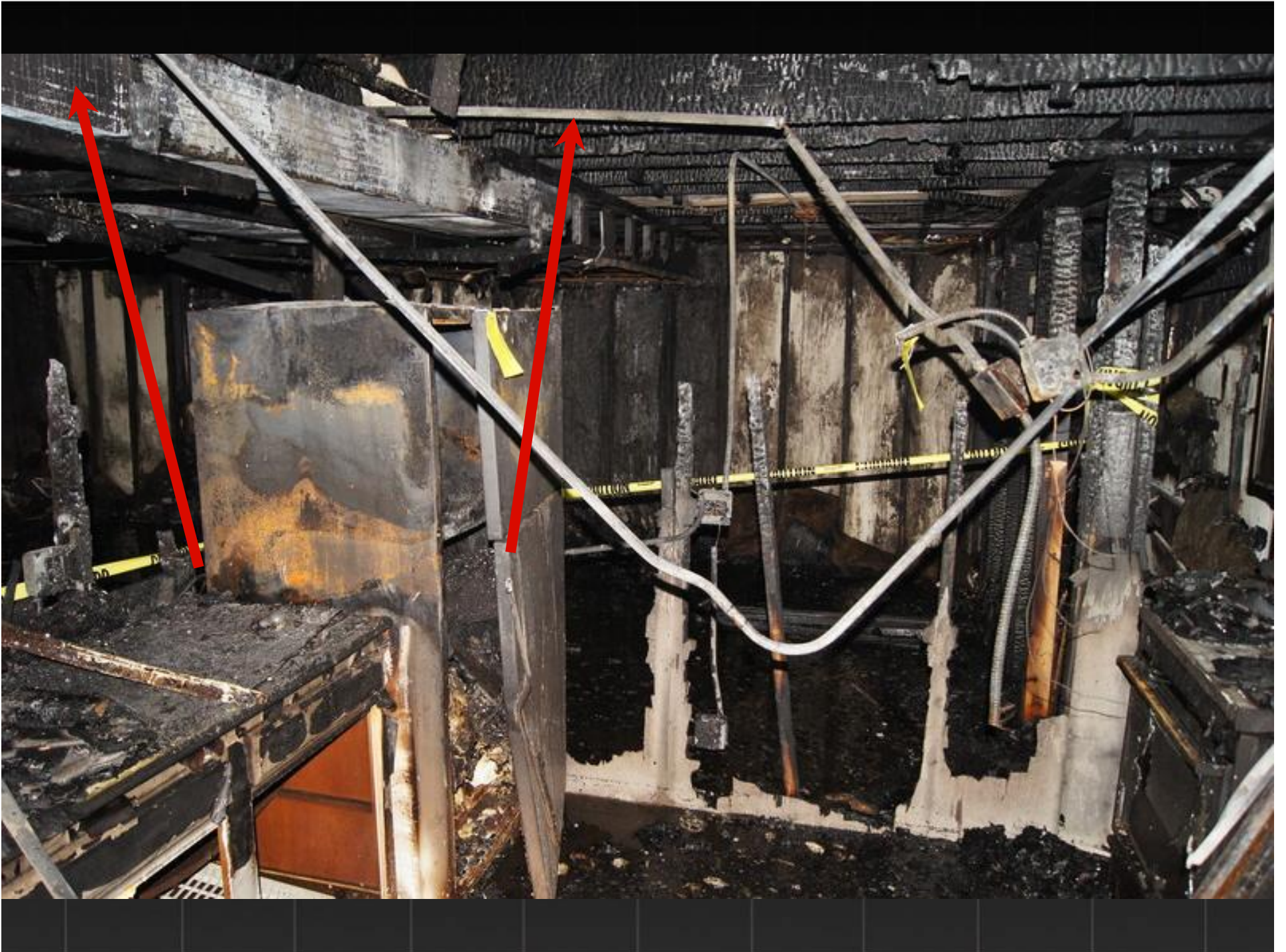
C D

# NFPA 921



- When disassembly is necessary, **each step** should be documented with photography
- This should not be done **haphazardly**
- Document artifact at start of each stage of disassembly















Oyster

# Spoliation



# Spoliation



- NFPA 921 = **Loss, destruction, or material alteration** of an object or document that is evidence or potential evidence in a legal proceeding by one who has the responsibility for its preservation



# Spoliation



- All parties have the right to look at the evidence in the same state without it being altered or destroyed
- **Altered evidence may slow faulty products from being recalled and can destroy subrogation efforts**

# Potential Spoliation



- Moving and breaking evidence
- Excessive overhaul
- Improper storage of evidence
- Severing electrical circuits

# Potential Spoliation



- How to avoid
  - Protect the evidence
    1. Tarp
    2. Board-up
    3. Limit access



# Other Resources



- Websites (Electrolux)
  - [www.emaservicetips.com/OnlineTechnicalInfo-2-SelectProductLine.php](http://www.emaservicetips.com/OnlineTechnicalInfo-2-SelectProductLine.php)
    - User name: Service
    - Password: Tips



# Other Resources



- Websites
  - Recalls.gov
  - CPSC website – [cpsc.gov](http://cpsc.gov)
    - Recalls
    - Safety bulletins

# Failure Modes



- Mechanical
  - Bearing failures
  - Fatigue cracks
- Electrical
  - Arcing
  - Overload
  - High Resistance
- User Error / Misuse



# Bearing Failure



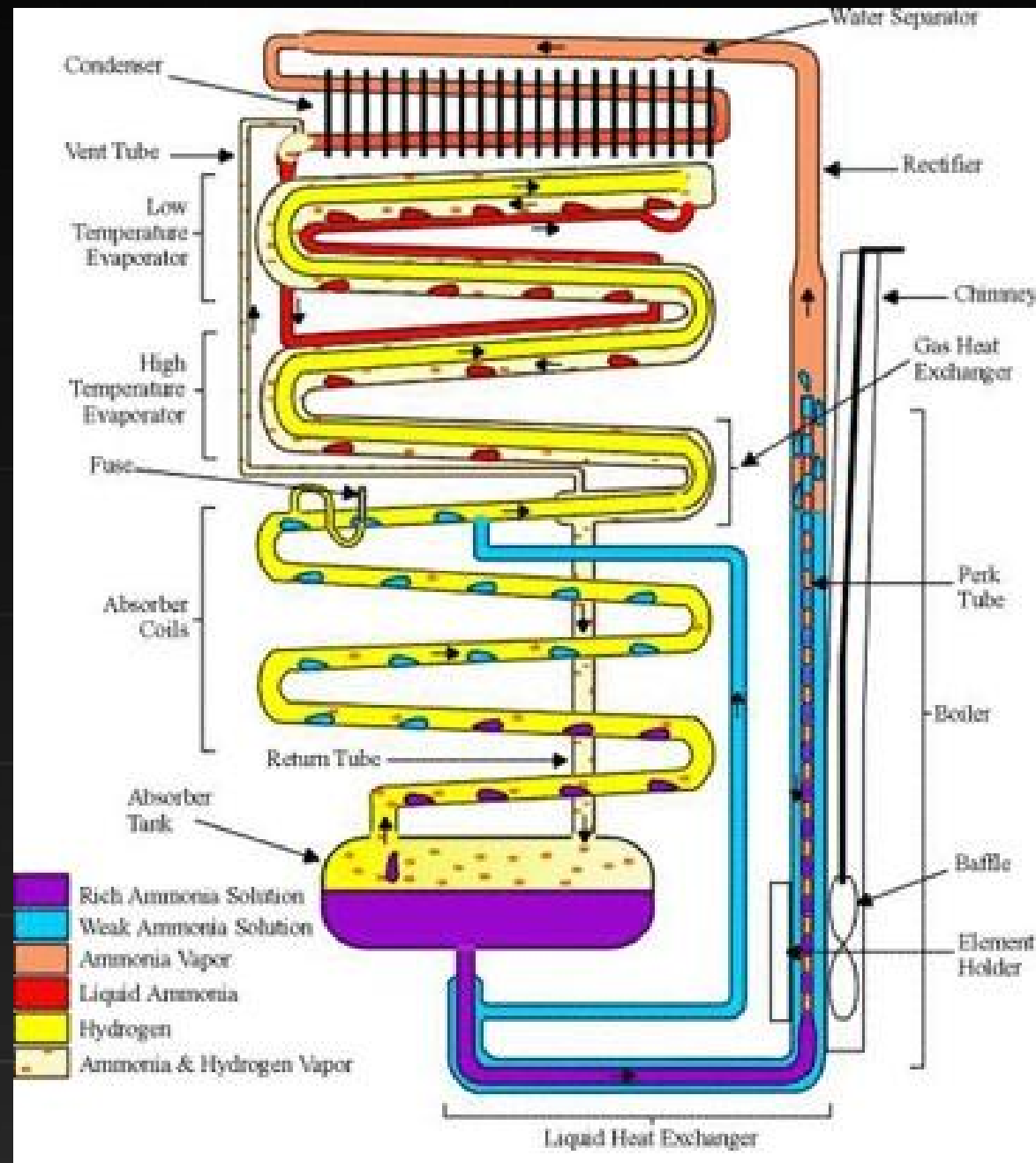
- Bearing Ball Fracture
- Bearing Bracket Failure
- Results in a Loose Spinning Drum



# Fatigue Cracks









# Types of Electrical Failures



- Arcing
- Arc Tracking
- Overcurrent / Overload
- High Resistance Faults
- Floating Neutrals



# Electrical Fire Ignition Events



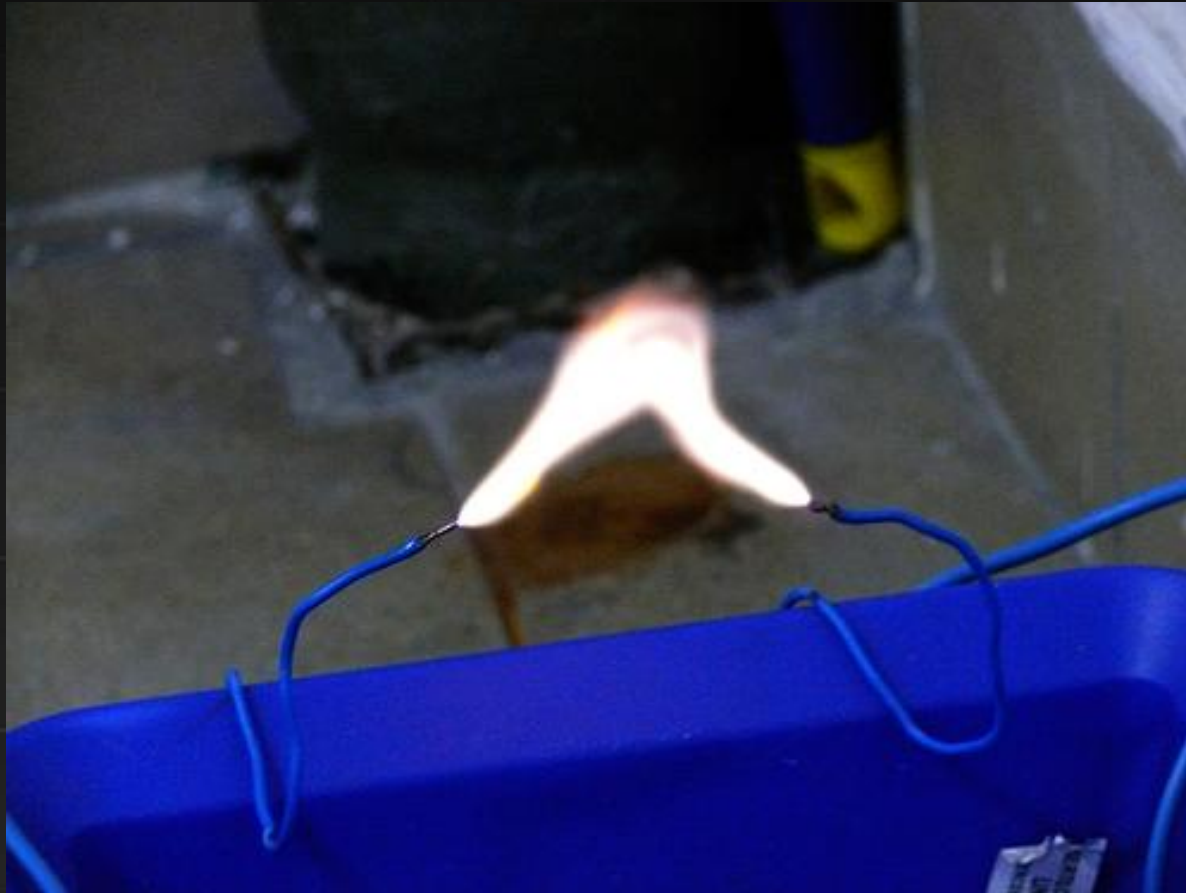
- Manufacturing Defects
- Improper installation or use
- Use in unapproved application
- Accidents
- Failure of safety devices

# Misapplication





# Arcing



# Arcing



- The flow of current through a gas such as air
- Current jumping a gap - luminous discharge
- Requires very high voltage OR very small gap between conductors
- Requires approx. 6,000 volts to bridge 1/4 inch gap in dry air

# Arcing



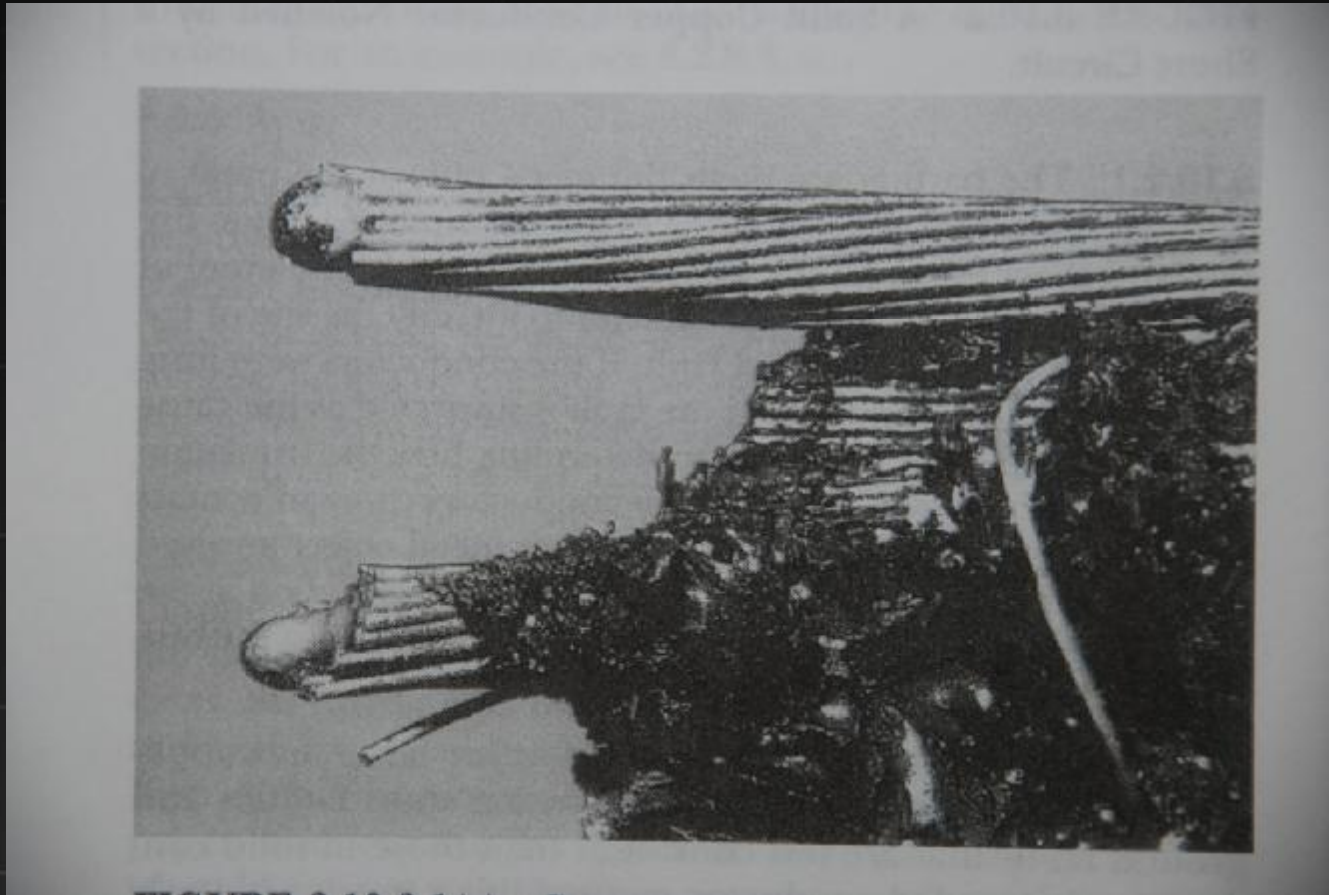
- Arc creates very high temperatures
- Melted metal is scattered, cools, and condenses
- Arc splatter is several thousand degrees
  - Short duration = cool quickly
  - Usually lack thermal capacity to ignite solids

# Arcing Artifacts

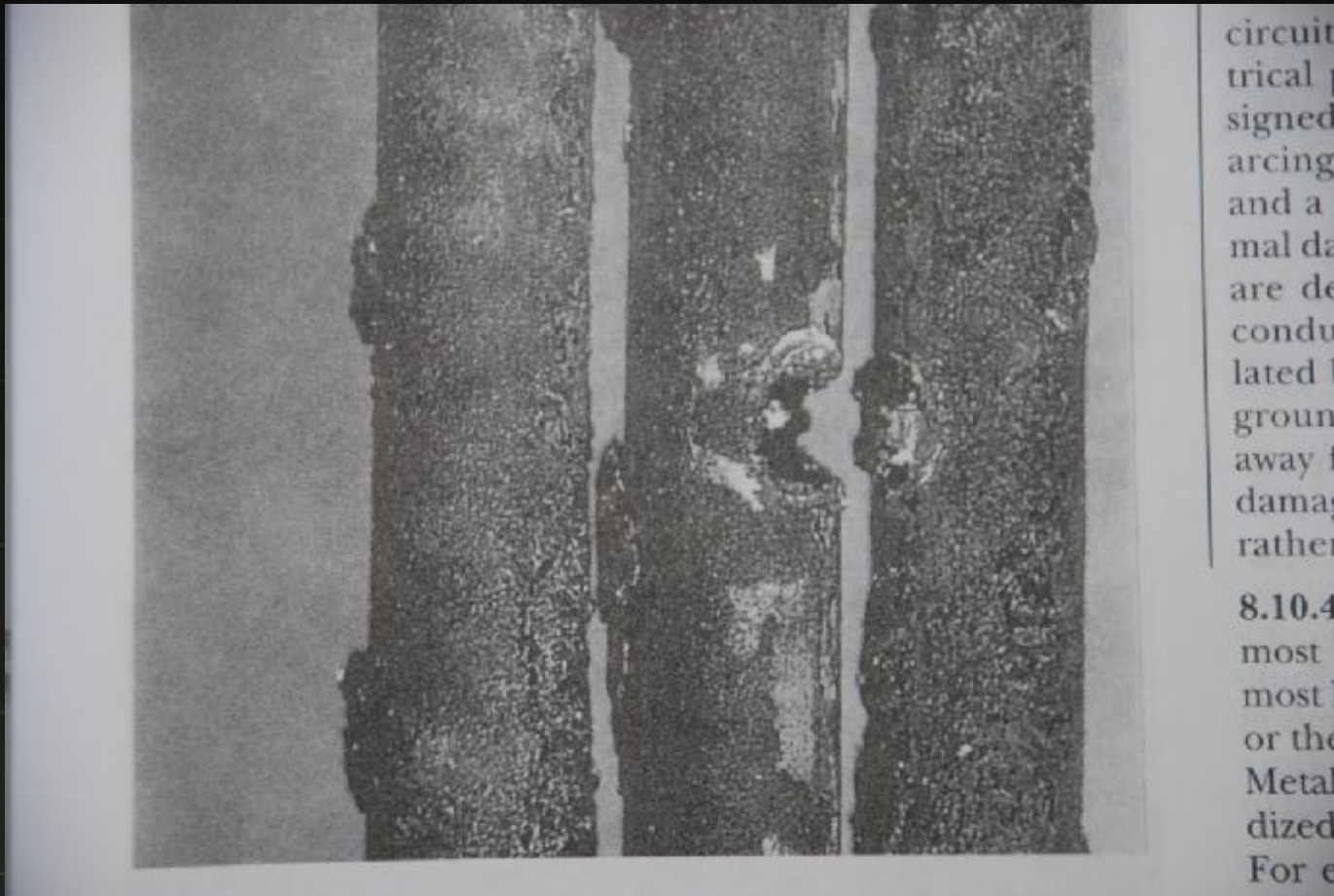


FIGURE 9-10-9. Sample 1, C. X-ray of the fiber bundle.

# Arcing Artifacts



# Arcing Artifacts



# Melting Artifacts



# Arcing



- Cause or Effect
  - Can be caused by fire impingement
  - If mid-span = usually result of fire
- If present = conductor was energized
- Can sometimes help determine origin with Arc Mapping



# Arcing Tracking



# Arcing Tracking



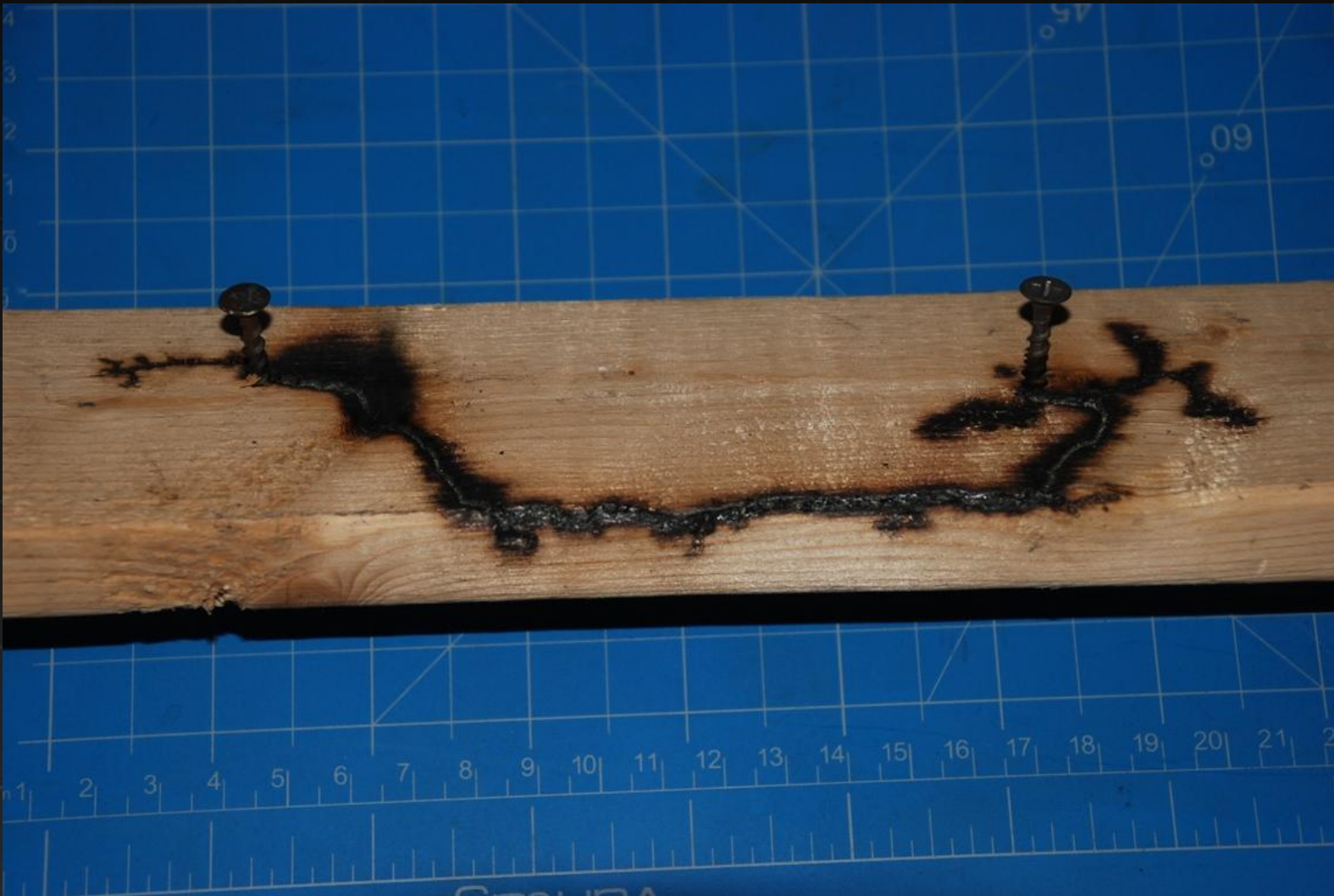
- Also referred to as Arcing Through Char / Carbon Tracking
  - Degradation of organic electrical insulating materials (containing carbon) by applying heat
  - Heat causes pyrolysis or carbon char, which is an electrical conductor

# Arcing Tracking



- Can also be caused by water contamination or mineral deposits forming current path
- Often seen in high voltage applications such as neon signs

# Arcing Tracking



# Short Circuit



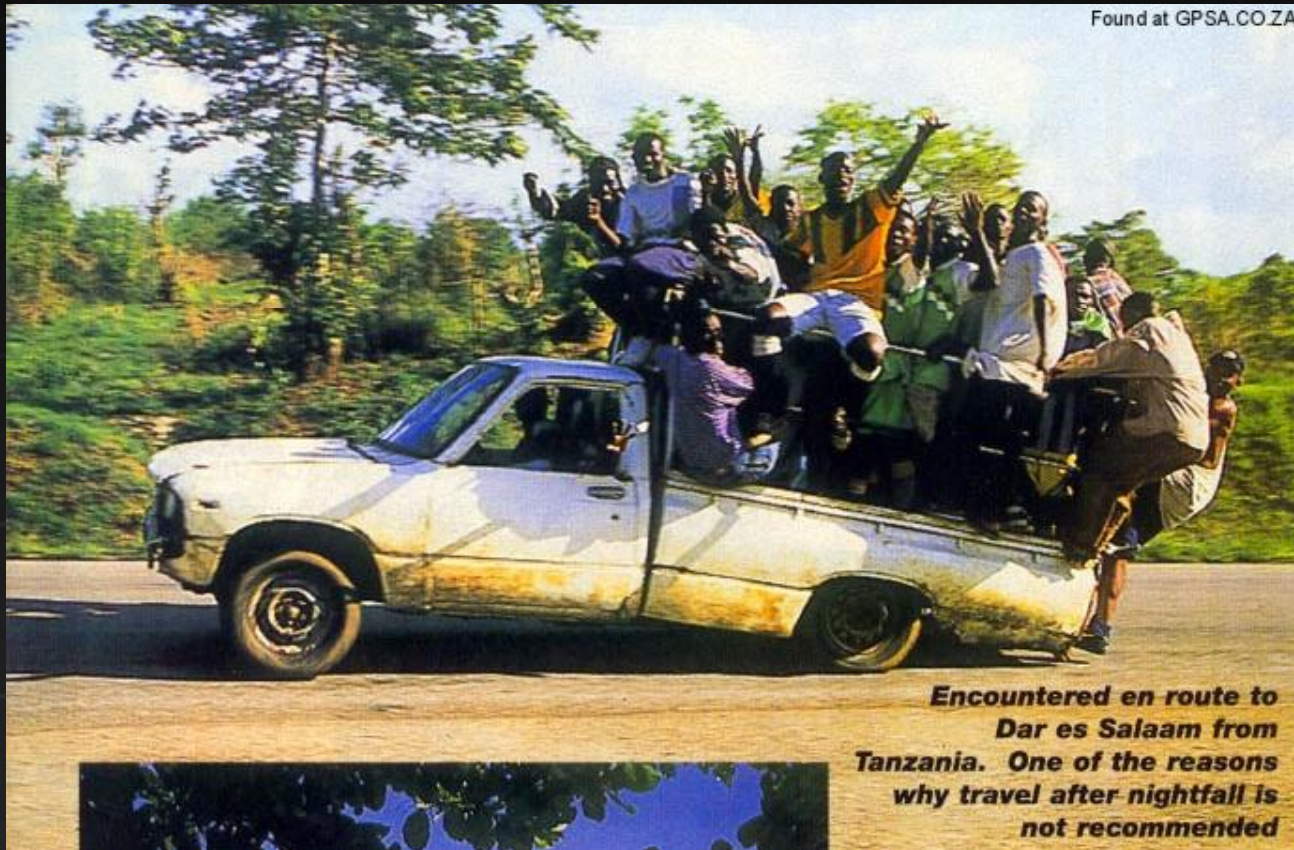
# Shorted Circuits



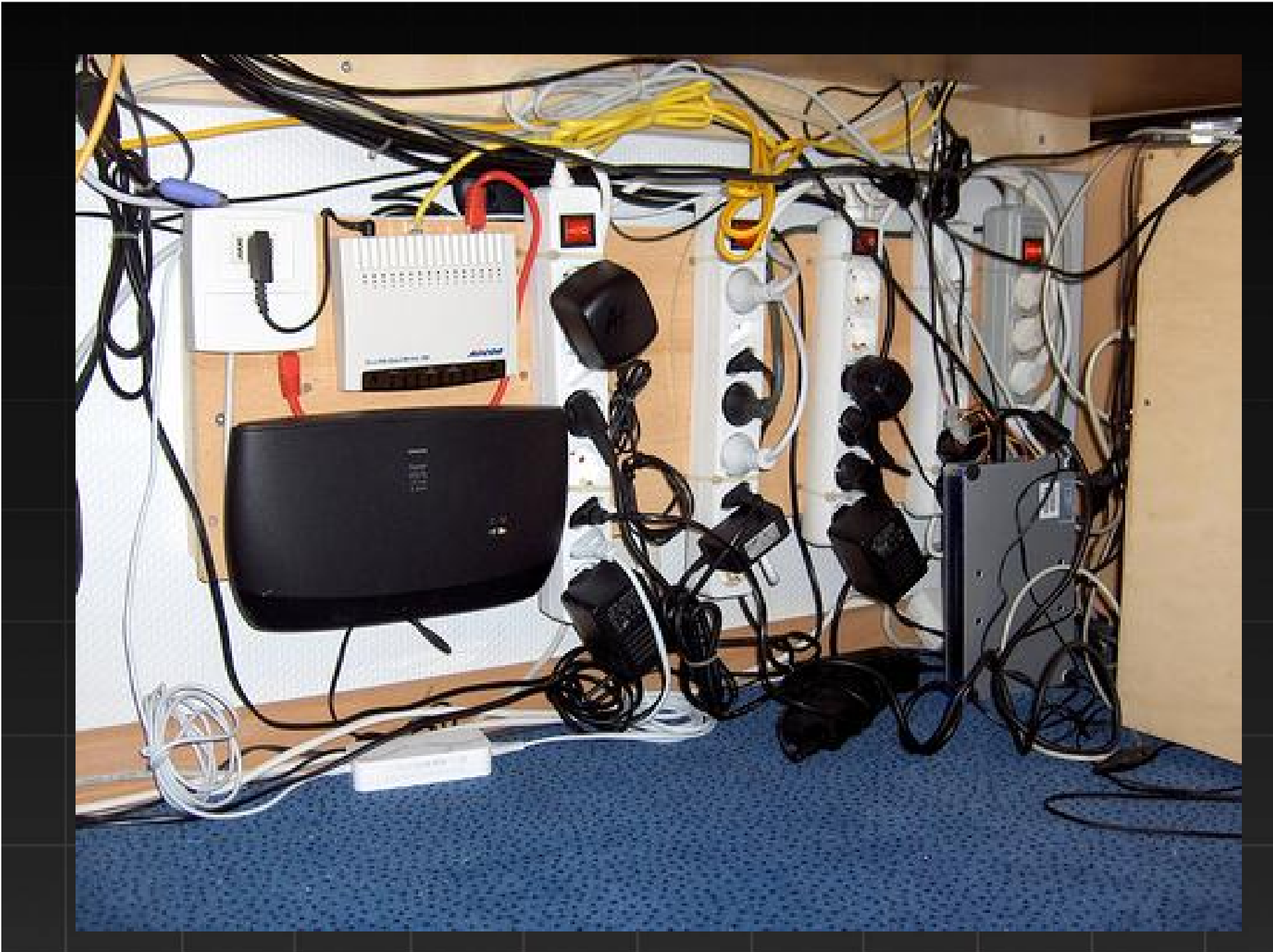
- Result of energized conductor coming in contact with ground path
- Resistance = 0 ohms therefore Current = Infinity
- Localized damage
- Can be cause or effect



# Overload







# Overcurrent / Overload



- Flowing current greater than capacity of conductor
- Usually have to have failure of protection device
- Uniform damage over entire length of conductor

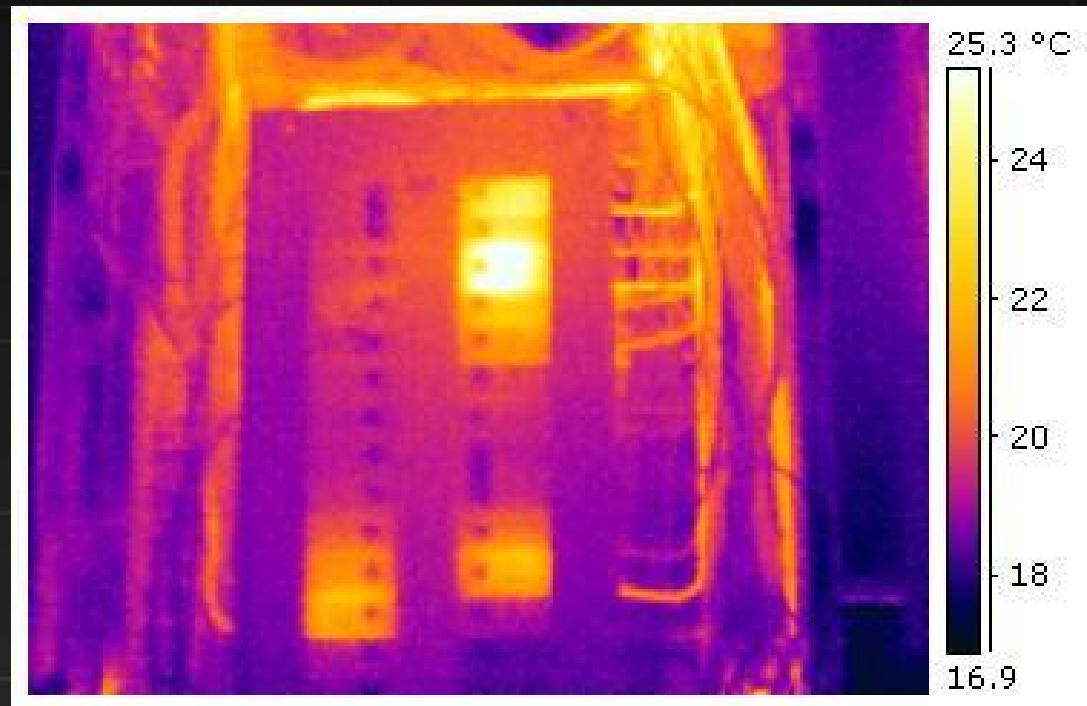
# High Resistance Faults



# High Resistance Faults



- One of the most common failures



# High Resistance Faults



What is it?

- The result of a poor mechanical connection of electrical conductors
- Poor connection = high resistance
- High resistance = more heat

# High Resistance Faults

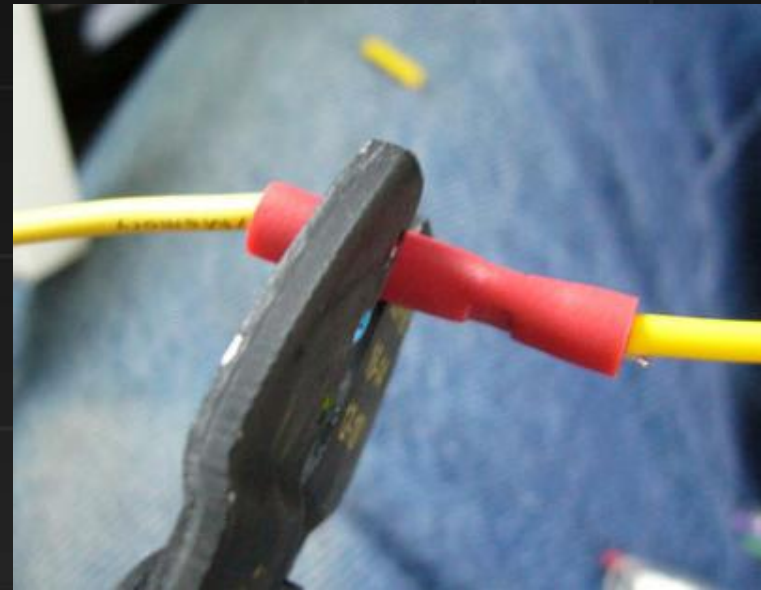
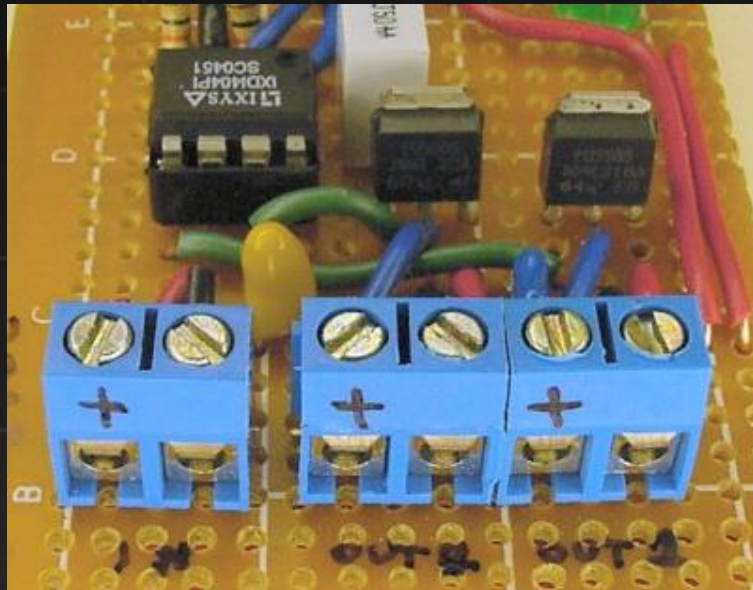


- Damage usually localized
  - Loss of mass at connection
  - Metal displacement
  - Isolated severe damage
- Most always a cause - not effect

# High Resistance Faults



- Occur anywhere with electrical connection

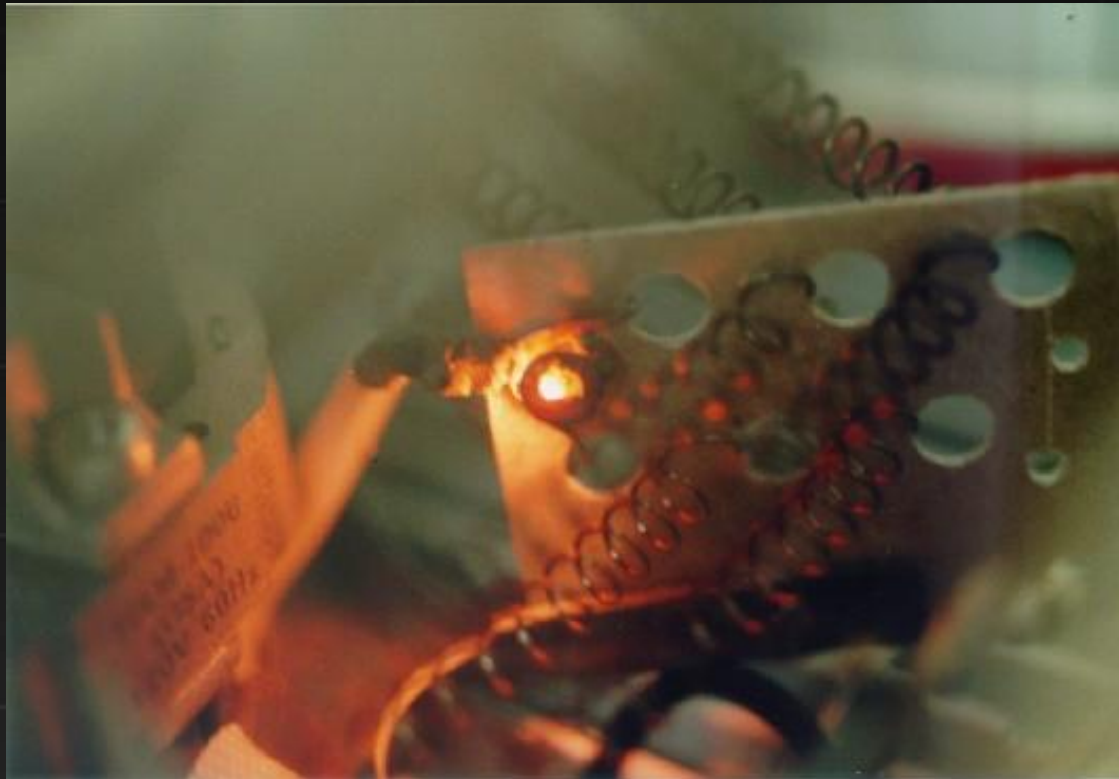


# High Resistance Faults





# High Resistance Faults





# Dryers

# Dryer Warning Signs



- Dryer taking longer to dry clothes
  - Multiple cycles
- Lint accumulation
- Outside vent clogged

# Dryer Fires

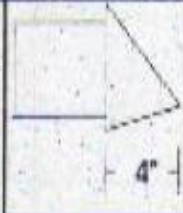

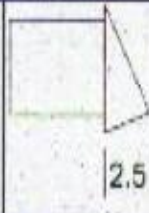


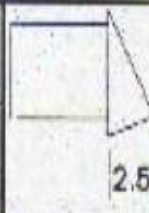


## Installation Problems:

- Improper exhaust lengths
  - 30 ft flexible / 43 ft rigid
  - 90 degree bends = 8 ft

# Dryer Fires

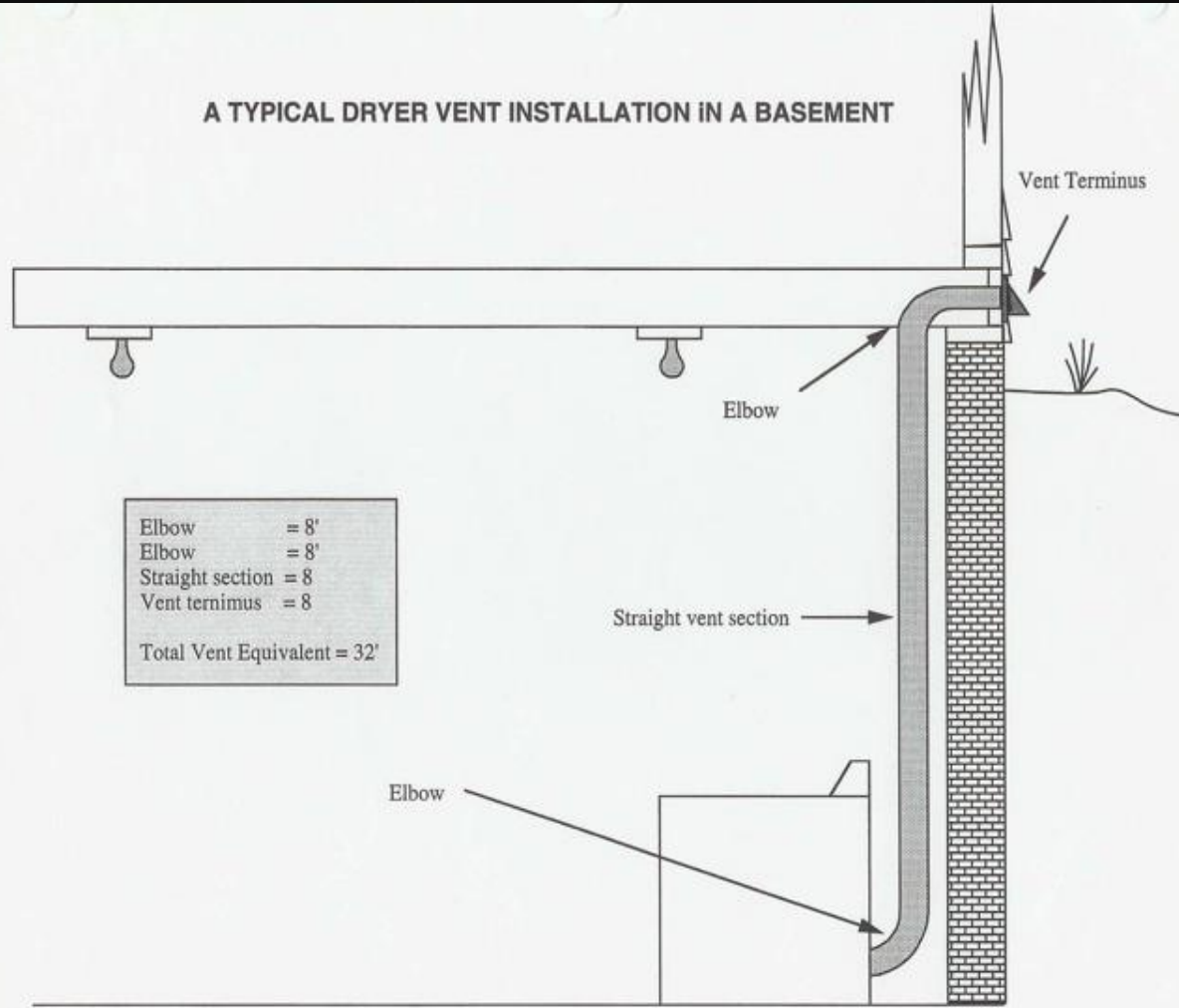


MAXIMUM LENGTH				MAXIMUM LENGTH			
of 4" (10.2cm) dia. <u>rigid</u> metal duct				of 4" (10.2cm) dia. <u>flexible</u> metal duct			
VENT HOOD TYPE				VENT HOOD TYPE			
Number of 90s	 4"	 Louvered	 2.5	 4"	 Louvered	 2.5	Number of 90s
0	43 feet	41 feet	36 feet	30 feet	29 feet	24 feet	0
1	33 feet	31 feet	26 feet	24 feet	23 feet	18 feet	1
2	23 feet	21 feet	16 feet	16 feet	15 feet	10 feet	2
3	18 feet	18 feet	not recommended	10 feet	9 feet	not recommended	3

# Dryer Fires



A TYPICAL DRYER VENT INSTALLATION IN A BASEMENT



# Dryers



- How they can fail
  - Lint obstructs safety's
  - Temps higher
- Lint can accumulate near burner tube / heating element
- Electrical or mechanical failures















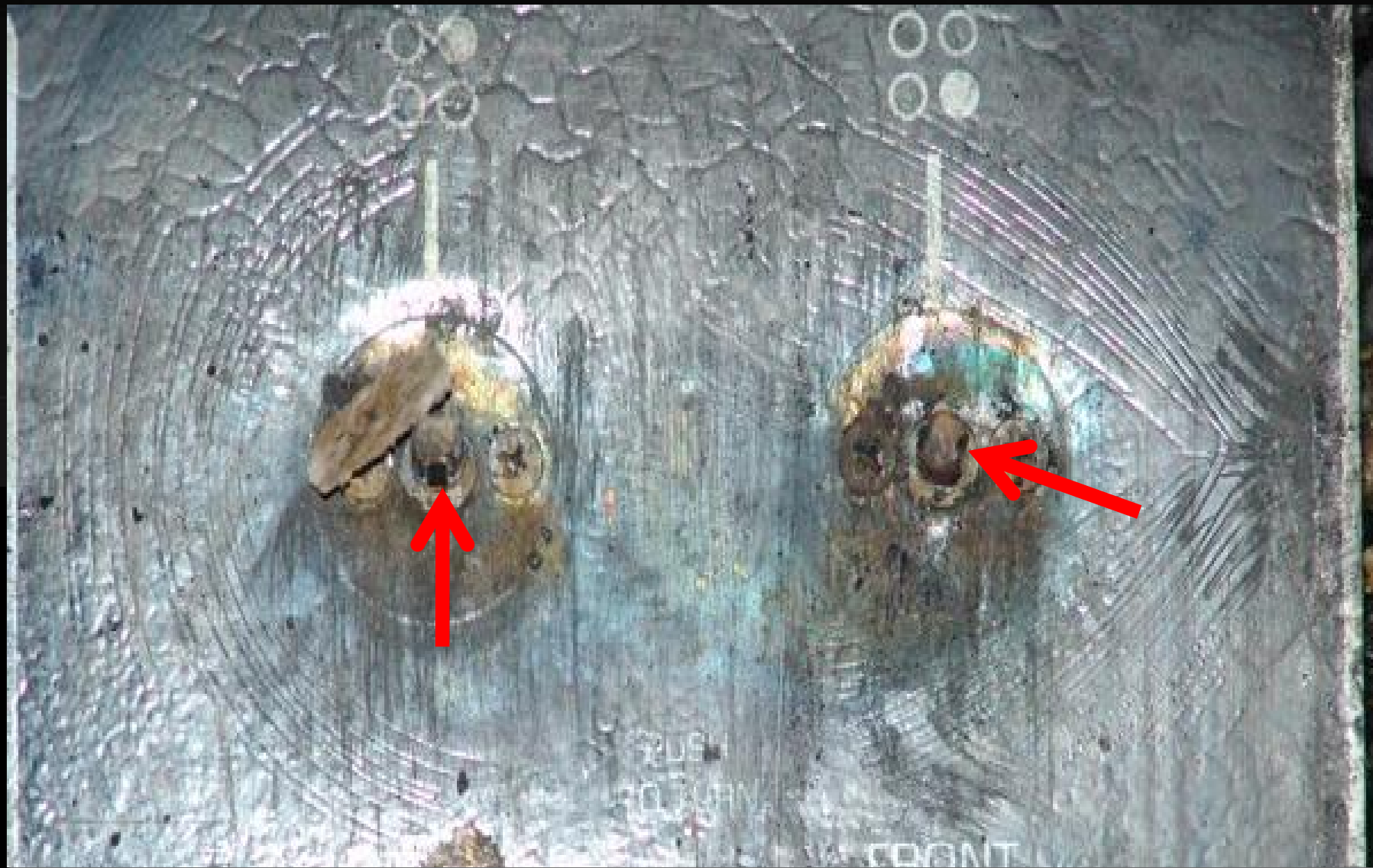
# User Error / Misuse







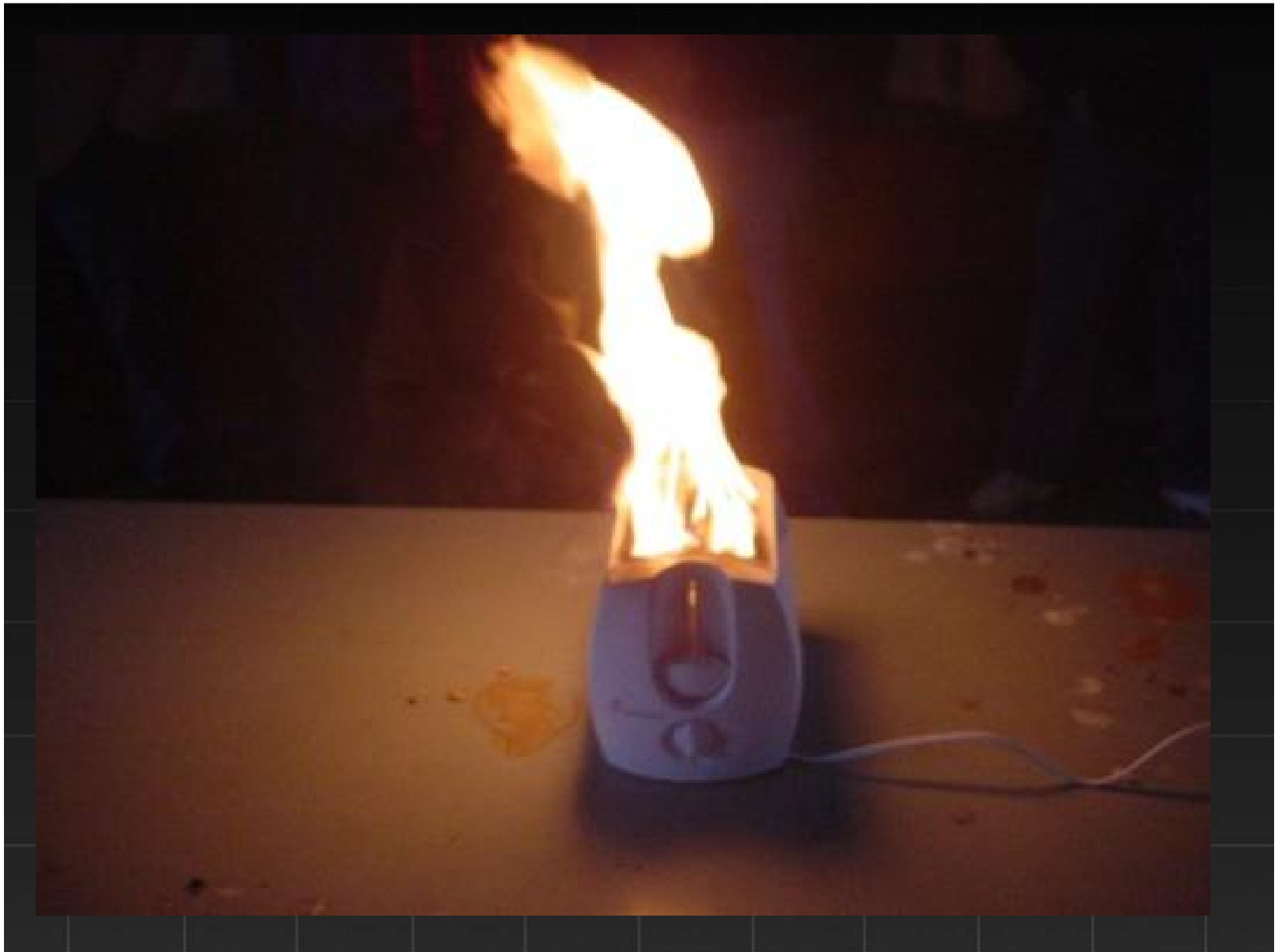






COOKTOP ON









Any Questions?



# Thank you!

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Donan Engineering Co., Inc.